



RESORT  
— & —  
SPA



Piaski is at the very end of the Polish part of the Vistula Spit  
Looking at the map it is west of the border, north of the Sun.

Paraphrasing the title of a short story, one can say that Piaski is a place where one wants to be, where one is heading. Using this symbolic rhetoric further, one can assume that where everything ends, everything also begins.

This is where the directions of the FOUR WINDS converge and diverge from here.

WEST OF THE  
BORDER

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NORTH OF THE SUN

## REGULAMIN FOUR WINDS RESORT & SPA

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These rules and regulations apply throughout **FOUR WINDS RESORT & SPA** including, but not limited to, all service points, public spaces and rooms. The regulations also apply to the entire outdoor area located on the property at 37 Sloneczna Street in Krynica Morska - Sands.

Every Guest is very important to us. Therefore, in order to ensure a peaceful and safe stay for each Guest - please read the hotel regulations. Using the services of **FOUR WINDS RESORT & SPA** means your absolute acceptance of the provisions of these regulations, as well as any additional regulations, which are located on the premises. An integral part of the hotel regulations is the booking and cancellation regulations, available on the website <https://fourwinds.com.pl/en/booking/>.

If the provisions of these rules and regulations are violated, the facility may refuse to provide further services to the offending person. Such a person is obliged to immediately comply with the demands of the staff, to pay for the services rendered so far and to pay for any damage done and to leave the hotel.

### § 1

1. The guest of **FOUR WINDS RESORT & SPA** is obliged to show the Reception employee an identity card before checking in. In case of refusal, the Reception employee has the right to refuse to provide accommodation services and issue a room card. In such a case, the facility will not refund the deposit paid for the reservation.
2. Beginning of the stay at **FOUR WINDS RESORT & SPA** is tantamount to accepting the provisions of these regulations by the Guest.
3. **In view of the energy crisis, and rampant energy costs, we would very much like to ask for prudence. During the heating period we would like to provide min. 20 degrees C in the rooms. In addition, we would very much ask to use the rooms in a manner appropriate to the situation. Airing the room through an open or ajar window, should not exceed the standard of a few minutes per day. If the room gets too warm, please reduce the settings on the heaters or air conditioning panel, and do not open the window for a long time. For your understanding, we thank you!**
4. Rooms are rented by the day.
5. The standard hotel day lasts from 14:00 on the day of rental, until 11:00 the next day. If the Guest does not specify the length of stay when renting a room, it is assumed that the room was rented for one day. Listed hours are subject to change.
6. For fire safety reasons, it is forbidden to use heaters, electric irons and similar devices that are not room equipment in the rooms.
7. For fire safety reasons, it is prohibited to use open flames on the premises in any form.
8. On the premises of **FOUR WINDS RESORT & SPA**, it is absolutely forbidden to smoke tobacco, other derivatives including e-cigarettes, vaporizers, vapor generating devices and use of smoking products, with the exception of places designated for this purpose, such as a separate part of the restaurant. Smoking is allowed on balconies with the balcony doors closed. Violation of the ban is tantamount to agreeing to be charged a fine of 500 PLN for each violation of the ban. The facility reserves the right to charge additional fees for losses caused by the inability to release the room for further sale or deodorization of the room.
9. The use of products, products or devices, indicated in point.7 above, may trigger the fire alarm. For unjustified activation of the fire alarm, the Guest will be charged a fine of 1500 PLN, for calling the fire department.

### § 2

1. Staying in the room or leaving belongings after 11:00 a.m. is considered an extension of the stay. If the Guest leaves the room after 11:00, the computer program of the Reception will charge the fee for the next day of rental according to the public prices valid for the day.

### § 3

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1. Guests may not transfer the room to others, even if the period for which they have paid the fee due for the stay has not expired.
2. Persons not checked in at **FOUR WINDS RESORT & SPA** may stay in the hotel room after informing the reception, but no later than 22:00 of the current day.

#### § 4

1. In case of complaints about the quality of services, the guest is asked to report them immediately at the Reception, which will enable the facility to respond immediately.

#### § 5

1. The facility is liable for loss of or damage to items brought in by persons using the using the services to the extent specified by the relevant provisions of the Civil Code.
2. The liability of the facility is subject to limitation if these items are not deposited at the reception desk.

#### § 6

1. In **FOUR WINDS RESORT & SPA** it is obligatory to keep quiet at night from 10:00 pm to 8:00 am.
2. The behavior of Guests and persons using the facility's services should not disturb the peaceful stay of other Guests. The facility may refuse to continue providing services to a person who violates this rule.

#### § 7

1. The Guest is obliged to properly secure the room so that access to it by third parties is not possible. During the Guest's absence from the room, windows and doors must remain closed.
2. The hotel guest is obliged to familiarize himself with the equipment of the room and keep it intact.
3. The hotel guest bears material liability in the equivalent of the purchase of goods, for any damage or destruction of items of equipment and technical equipment. The hotel reserves the right to charge an additional fee if the resulting damage led to the long-term exclusion of the room from sale, which exposed the facility to additional losses in the form of lost revenue.
4. **FOUR WINDS RESORT & SPA** reserves the right to charge the Guest additional cleaning costs in case of significant dirt in the room or common space, which is the fault of the Guest, and which goes beyond the standard cleaning service.
5. The hotel guest should notify the Reception of the occurrence of damage immediately upon discovery (especially if the damage was not due to his/her fault).
6. The facility may refuse to accommodate a Guest who, during the previous stay, grossly violated the rules and regulations, causing damage to the property of the facility or Guests, damage to the person of Guests, hotel employees or other persons staying at the hotel, or otherwise disturbed the peace of the facility.

#### § 8

1. Items left in the rooms by departing Guests, with their consent, will be shipped (at the recipient's expense) to the address indicated. In the absence of such instructions, **FOUR WINDS RESORT & SPA** will store these items for a period of 1 month. After this period, they will be donated for public or social purposes.